



The Student Services Messenger

SBCC Welcomes Joyce Coleman as New Vice President



In December, SBCC welcomed Joyce Coleman as the new Vice President for the School of Extended Learning. With nearly three decades of experience as a community college educator and administrator, Coleman brings a wealth of experience and passion to SBCC.

Over the next few months, Coleman is particularly excited about developing the strategic plan that will direct the future work of the college, including partnering with local agencies on a “Back to Work” initiative and working with our K-12 partners on an expansion of the Dual Enrollment program. “We are working to eliminate silos,” she said, adding “Let’s figure out how we can all work together and move forward.”

Coleman is quick to point out that some of this work begins in changing our language to describe

different areas of campus. For example, when the campus on Cliff Drive is referred to as the “main campus,” it indicates that one campus is more important than the other. “If we are going to be equity focused, we need to be equity focused in all we do and say,” Coleman said.

“I always tell people, I am an educated black female with a worldview that says I know when equity isn’t working,” Coleman said. “Equity has to be an action word. Everybody has it on their website and in their strategic goals, but like Dr. Estela Bensimon says, you’ve got to learn how to walk that equity talk.”

Equity has always been central to Coleman’s work. She is a first generation college graduate and is deeply committed to engaging historically marginalized students to provide them with a pathway to college. Coleman is passionate about talking to students about both the tangible and intangible benefits of higher education, as well as exposing them to careers that they may not have even known about.

To have a chance to get to know her a little better, we asked Coleman a few questions from the Proust Questionnaire to share with readers. When asked about her idea of perfect happiness, Coleman described a world where people don’t have to live on the street, a world where people know they are cared about. “I think about happiness as being able to share with other people to make the world a better place,” she said, adding, “when we give back to others, the world can be a happier place.”

One of Coleman’s favorite and most-used quotes is from Maya Angelou, who said “Try to be a rainbow in someone else’s cloud.” “I’m often trying



The Student Services Messenger

to be somebody's rainbow," Coleman said. "You never know when a word, a smile, will change somebody's life." As a testament to the impact she has had on countless lives, Coleman has remained connected with students she first met as far back as 1994. She considers helping students discover and use their voice to be her greatest achievement.

When asked about her greatest fear, Coleman shared that she cannot let fear direct her life, "because if I did, as an African American woman, I would never step out of the house. As an African American woman, if I let fear direct my life I wouldn't be a VP of a community college. I wouldn't be able to change the lives of other people."

Coleman is an avid reader and enjoys both reading for work and what she calls "junk food" reading. When asked about her favorite writers, she listed Maya Angelou, Toni Morrison, Alice Walker, Estela Bensimon, Octavia Butler, Jimmy Carter, Michelle Obama, Isabel Wilkerson, Ibram X. Kendi, John Grisham, David Baldacci, Steven King, and Mary Higgins Clark. One of the things Coleman misses most during the pandemic is the opportunity to listen to audiobooks while commuting to work.

When asked to describe her current state of mind, Coleman summed it up in one word: hopeful. "I am hopeful that the world will be a better place," she said, "and I know that we have that within our sphere at SBCC to make a difference."

Welcome to SBCC, Vice President Coleman!



Disability Services and Programs for Students (DSPS) changes primary contact email: DSPS has changed their primary contact email from dspshelp@pipeline.sbcc.edu to dsp@sbcc.edu. The new address should be simpler for everyone to remember and use. Please update your Gmail Contacts accordingly.



Additional Food Distribution Day Added for the Spring Semester: The Office of Equity, Diversity and Cultural Competency has added an additional Food Distribution day each week for the Spring Semester. Free Food Distributions will take place weekly on Tuesdays and Wednesdays from 2:30 - 4 p.m. These distributions are open to SBCC students, staff, and faculty as well as the wider Santa Barbara community.

SBCC Offers Free Virtual Immigration Legal Services: These services, including immigration consultations, DACA, citizenship, family petitions, adjustment of status, and visas are available to all students, staff and faculty. Visit the web page for more information, including how to schedule a virtual appointment:

<https://sbcc.edu/eopscare/free-immigration-legal-services.php>



The Student Services Messenger

\$3.2 Million in Emergency Grants Awarded to SBCC Students

SBCC has distributed approximately \$3.2 million in CARES Act federal stimulus money between May and December 2020. Over 4,165 students in both the credit and noncredit program were awarded these emergency funds to assist with financial issues related to the national pandemic.

The CARES Committee (Paloma Arnold, Roxane Bryne, Jana Garnett, Maureen McRae Goldberg, Noel Gomez, Nicole Hubert, and Michael Medel, with assistance from Pamela Ralston, Luz Reyes-Martin, Phil Carter, Jeanette Chian-Brooks and Sachi Oakes), worked within federal guidelines to create the policies and programs to move this important relief effort forward.

In December, a second federal stimulus bill was passed and SBCC was awarded an additional \$2.9 million in student emergency grant money. The committee, working under the guidelines previously developed, will be awarding funds in February. Students should look for announcements via social media and SBCC Pipeline email.

A lot of hard work with short deadlines and inconsistent regulations made this a challenge, but in the end, over 4,100 SBCC students received much needed aid to help them through this difficult time. The committee was particularly proud of having Spring awards out in early May 2020, shortly after the CARES Act was signed into law. In addition to the emergency grants, SBCC also received aid to help offset COVID-related institution costs. More information on CARES funding can be found on the [SBCC Website](#).

Upcoming Events & Deadlines



Call for Commencement Speaker Nominations

It is that time of year when you can nominate a graduating student to be the 2021 Commencement Speaker. Commencement will be held on Friday, May 7, from 5 to 7 p.m. This will be a Virtual Ceremony with the speech pre recorded.

Criteria for Nominees:

- Must be a member of the graduating class (AA/AS/AA-T/AS-T, Certificate of Achievement).
- Must have a 3.00 cumulative GPA at SBCC.
- Must be articulate and willing to communicate with a faculty member in the Department of Communication to formulate their speech.
- Must have involvement in community and/or college activities.

The deadline to submit commencement speaker nominations is Thursday, Feb. 18.

Please reach out to Candee Gyll (gyllic@sbcc.edu) for a nomination form or if you have any questions.



The Student Services Messenger

Friday, March 19 is the Deadline for Commencement Participation Please help inform students that in order to have their name listed in the annual [Commencement](#) brochure and virtual slideshow, they need to [apply for their Degree or Certificate](#) by **Friday, March 19**.

The 2021 Commencement virtual slideshow will include graduates and candidates from Summer 2020 - Spring 2021. Students applying after the deadline are still welcome to view Commencement, but their degree & certificate information will not appear in the slideshow.

Study Abroad Program Offers Virtual Information Meetings with the directors of each of their six upcoming programs. They also offer scholarship workshops and Instagram Live Chats with celebrities, students, professors, experts and more. Visit the [Study Abroad website](#) to find events or or sign up for the email updates.

Upcoming Career Center Pathways Panels:
Visit the [Career Center website](#) to access the Zoom links for each event.

- **Gaming & Animation - February 22 from 4- 5 p.m.**

Hear from an SBCC alumni panel of professionals who work in gaming and animation occupations share about their education and career journey.

- **Justice Studies - Feb. 26 (Time: TBD)**
- **The Formerly Incarcerated - March 12 from 3 - 4:30 p.m.** Hear a panel of SBCC alumni share about their life, education and career journeys after being involved in the criminal justice system. Prepare to be inspired. *In collaboration with EOPS and the Transitions program.*

Learning Support Services/CLRC Workshops

The Cartwright Learning Resources Center (CLRC) offers weekly workshops - emails are sent by the Director of Learning Support Services at the start of the week and on the day of the event as reminders. Here are a few upcoming events:

- February 11: Writing Process (1 - 2 p.m.): Learn about effective approaches to the writing process for any paper in any course.
- February 18: Time Management (1- 2 p.m.): Manage your time effectively and create healthier lifestyle patterns.
- February 25: Understanding Assignments (1- 2 p.m.): Write with purpose for every course.



Movies for Mental Health Virtual Event

March 11: 4 - 5:30 p.m. Visit [Art With Impact's website](#) for more information and to register for the event. Art With Impact (AWI) is a non-profit that uses the power of film to reduce stigma around mental illness and raise awareness about mental health topics. This online workshop includes interactive discussion, viewing and responding to several winning short films, and a panel of speakers representing mental health resources.



The Student Services Messenger



Kudos to Alondra Lazaro Gonzalez, substitute SPA, who has been leading the team of student workers at the weekly Food Distributions. She has been instrumental in creating a safe distribution system and works on the front line to provide hundreds of FREE food resources each week!

Kudos to the Career Center for being able to effectively pivot and serve students well via zoom and phone! They're also celebrating their regular career team check-ins where they talk about the specifics of how to best serve students remotely, while also supporting each other emotionally during this unprecedented time.

Kudos to the Learning Support Services/CLRC staff and their amazing efforts - they have adapted well to the remote environment and exhibited flexibility when questions or concerns have arisen. They have gone above and beyond to help students (and each other)!

Kudos to the Study Abroad Program for doing a great job adjusting to the constantly changing circumstances surrounding travel and the pandemic. Decisions continue to be made with students as a priority. They have been able to balance the need for academic and personal development that abroad programs offer, with financial considerations, and of course health and safety of students and faculty. It's still a time of

great uncertainty regarding travel, but the Study Abroad department will continue to prepare for these valuable programs.

Kudos to Natalie Holdren, SBCC's Educational Consultant for Disability Services and Programs for Students (DSPS). Holdren provides support for students on the autism spectrum, those who identify as Neurodivergent, or those with related interests and needs through individual meetings, social events, and weekly groups. These services give students an opportunity to discuss their needs and seek guidance, meet others facing similar challenges, learn about available resources both on and off campus, and build a community where they actively seek connection and support.

Holdren is launching a new coaching program in the spring. This program will involve a weekly small group meeting, where students will learn about and work on strategies for success in college. Some of the topics covered will include navigating and getting support from various campus programs, self-advocacy, time management and organization, and developing strong social and communication skills. Students will also be able to connect with other students, set goals for themselves, and seek support on topics they are interested in.

The sessions will take place in a small, fun, and supportive environment (using Zoom, for now). Students will also have access to weekly drop-in hours for one-on-one coaching to set and work on personal goals and receive additional coaching and support. Students completing the program will receive a \$100 award at the end of the term for participating.



The Student Services Messenger



MYTHBUSTERS: Every department has its own set of frequently asked questions. Here are answers to some common misconceptions.

Office of Student Life

Myth: A Photo ID (Campus Card) is needed for a student to accomplish their school functions in a virtual world.

Fact: In the virtual setting, all of a student's daily tasks or functions can be accomplished by doing the following:

- Proof of ID - Students can use Driver's Licence, Passport or Military ID
- Proof of enrollment - A copy of a student's schedule or bill can show proof
- On-campus printing - A Pipeline username/password will allow a student to print and charge their account
- MTD Ridership - Not currently charging a fare

DSPS

Myth: Approved DSPS accommodations do not apply to the remote learning environment.

Fact: There are many academic accommodations that are still quite relevant for the remote instructional setting. Students with disabilities can

benefit from extended time on tests, audio books, disability-related counseling, and more. Students are encouraged to make an appointment with a DSPS counselor to review all approved accommodations and determine how to utilize them in the virtual classroom. DSPS counselors can meet with students via Zoom or phone. Please refer students to DSPS! Contact information can be found at <https://www.sbcc.edu/dsps/>.

Study Abroad Program

Myth: There are no scholarships for the Study Abroad Program

Fact: In addition to SBCC scholarships to study abroad there are great scholarships such as the Benjamin A. Gilman Scholarship (up to \$5,000), the Fund for Education Abroad scholarships (up to \$5,000) and more! Visit the Financial Aid and Scholarship website for Study Abroad to learn more about scholarships and online fundraising. <https://www.sbcc.edu/studyabroad/financial.php>



Have a myth you'd like to bust? Want to give someone a shout out? Any updates to share?

A lot has happened since we were all together last March! If you'd like to give someone kudos or have an update you'd like to share in a future issue of *The Student Services Messenger*, please email it to studentaffairs@pipeline.sbcc.edu.



Call for Scholarship Committee Members

Help students achieve their academic goals during this uncertain COVID-19 environment. **Sign up now** for a Scholarship Committee which will take place in March. This is a wonderful way to give back to students by awarding them a scholarship for next school year. Each Scholarship Committee reviews applications for two different scholarships. Each reviewer reads all of their assigned applications and submits their top choices prior to their Scholarship Committee Zoom meeting to discuss final recipients and alternates. It can take 5-15 minutes to review an application.

Benefits to Reviewing:

- Get to know SBCC's student population on a much deeper level
- Recognize the setbacks and hurdles that students face in achieving their academic goals
- Know that reviewers are making a difference in students' lives
- Can be used for FLEX and Professional Growth hours

Reviewer Criteria:

- Be a current SBCC staff or faculty member (full time, part time, non-student hourly)
- Be able to read all applications assigned and submit your top choices prior to your selected committee date(s) and time(s)
- Be willing to meet for approximately 2-3 hours for the committee date(s) and time(s) you sign up

Sign up [here](#)! Spread the word by telling your co-workers!

Contact Ivena Sakelarieva

(igsakelariev@pipeline.sbcc.edu) if you have any questions.

Reviewer comments:

"I look forward each year to the Scholarship Review period. It is a great experience being part of helping students receive financial resources."

"It's a lot of work, but worth it."

"I think every employee should do this at least once to better understand our student population. It is a very rewarding experience."

"I think those that sign up need to realize how important it is to review the scholarships!"

"It's one of my favorite things to do on campus. I appreciate the opportunity to get to know our students better, and I feel grateful that there are so many scholarships available for students."

"I think every employee should do it."

"The student stories remind us why we do our work."



The Student Services Messenger

Scholarship Recipient Notes of Appreciation:

“Dear Mr. Frank and the Frank Single Parent Scholarship: You have no idea what this means to me and I am in tears as I write this. Thank you thank you thank you! I can't express my gratitude at being awarded this scholarship and your generosity. I'm determined to succeed in school and my biggest hardship has been finances. Going to school as a full-time working single parent is tough, but scholarships like this help make it possible. This scholarship award could not have come at a better time, and this takes a big load and burden off of my mind as I work to finish this semester and beyond. It is inspiring that people in the community offer scholarships like this to help those in need, and I am so grateful for you! Thank you very much from the bottom of my heart!”

“I am so grateful that I was chosen for the recipient of the Winslow Maxwell Scholarship. This will be the first ever scholarship I have ever received. I never was able to qualify for a good scholarship because of how unmotivated I was towards school. I will not take this for granted and will use this scholarship to the best of my ability. You have fueled my fire that burns for the success. My mom also is also very thankful as well. Thank you so much, for I am forever grateful for your gratitude.”

“Thank You. Not only have you given me much needed financial help but you have also given me something much more valuable. You have affirmed the fire that burns within. The fire that says, ‘I am worthy.’ That I am and can be an asset to society. That you ‘see me’ and the effort I am making . . . I promise to pay it forward. In word and in deed, just as you have. Thank you for believing in me and supporting my dreams.”

Dean of Student Affairs Updates



Academic and/or Progress Dismissal: After the Fall 2020 semester, 698 students were sent an email letting them know they were placed on academic and/or progress dismissal.

Because of the short turnaround between the fall and spring semesters, in addition to winter vacation occurring right after finals ended, many students did not appeal before the start of the spring semester, mainly because they were not checking their pipeline emails during the break. In an effort to get as many students as possible to appeal, a second “reminder” email was sent to students on January 6th. Also, the Enrollment Services team stepped in to help by calling students who had not yet appealed.

By Friday, January 8th, 241 students, many of them scrambling up to the last minute, had appealed their dismissal. For those who still had not appealed, Dean Paloma Arnold opened up a late petition for reinstatement form for students to continue appealing during the first week of school. As of Friday, January 15th, 37 additional students had appealed.

In total, 267 students had their appeals approved, and were allowed to attend the Spring 2021 semester. Having experienced the dismissal process for the first time from the perspective of the Dean of Student Affairs, Dean Arnold is planning on



The Student Services Messenger

forming a workgroup to look into revamping the entire process. The workgroup will consist of classified staff, counselors, and managers. One of her goals is to find ways to serve students better.

SEA Committee Calls For Funding Proposals:

The Student Equity and Achievement (SEA) Committee recently sent out a campus-wide call for proposals for SEA-funded projects. Proposals must be submitted by 12 p.m. on March 1.

The SEA Committee is seeking to fund projects that work to close the equity and achievement gaps by supporting activities that specifically impact our disproportionately impacted students. All credit and non-credit faculty, staff, administrators, programs and departments are eligible to apply for funding using the guidelines set forth by the Chancellor's Office and the SEA committee.

This call is for 1 year (fiscal year 2021-2022 with work to be completed by June 30, 2022), one-time funding and is dependent on the Chancellor's Office SEA allocation for the 2021-2022 fiscal year. Proposal funding range is \$1,000 - \$50,000.

The SEA Committee will be prioritizing proposals that are designed to specifically impact our disproportionately impacted students as defined in our Student Equity and Vision for Student Success Goal Alignment plans.

To support applicants' effort to develop equity focused proposals, drop-in assistance will be available prior to the application deadline. Visit <https://www.sbcc.edu/sea/application> for dates, times and zoom information for all training and drop-in assistance.



If you have anything you'd like to share in a future issue of *The Student Services Messenger*, please email it to studentaffairsoffice@pipeline.sbcc.edu or [fill out our google survey](#) to report news from your department, give kudos to one of your colleagues, or nominate a student to be featured in a Student Spotlight.

Many, many thanks to all the individuals and departments who contributed to this issue!

Amy Collins
 Barb Freeman
 Career Center
 DSPS
 Enrollment Services
 Ivena Sakelarieva
 Jana Garnett
 Jenny Cooper
 Joyce Coleman
 Learning Support Services/CLRC
 Maureen McRae Goldberg
 Nicole Walther
 Office of Dean of Student Affairs
 Office of Equity
 Office of Financial Aid
 Office of Student Life
 Paloma Arnold
 Roxane Byrne
 Study Abroad Program